



Product Features

Phire is an Application Change Management (ACM) solution built using PeopleTools that helps organizations better manage and control changes that are necessary for PeopleSoft and other large enterprise applications. Phire enables PeopleTools object versioning and automates the migrations of Files and Application Designer projects. Phire includes Incident Management, Reporting, Code Versioning, and Change Request Tracking modules to offer an integrated change management solution for managing your enterprise applications.

Development Support

- ◆ Version Control of all Supported PeopleTools Objects (PeopleCode, Pages, etc.)
- ◆ Version Control of any File Objects (SQR, Crystal Reports, etc.)
- ◆ Online Object Version History Inquiry
- ◆ One-Click Restore of Previous Object Version to Any Database
- ◆ Integration with PeopleTools Change Control for Application Designer Object Locking
- ◆ Import and Synchronize Object List from an Application Designer Project
- ◆ Access PeopleTools Object Properties Using Web Interface
- ◆ Find Object References in Other Change Requests
- ◆ Compare Code Versions in Backup Repository and Live Databases
- ◆ View Code (including PeopleCode) in Live Database or Backup Repository using a Browser

Migrations and Rollback

- ◆ One-Click Migration of both Files and PeopleTools Objects to Pre-Defined Migration Paths
- ◆ Automate the Baseline Backup of the Objects from the Target Prior to Migration
- ◆ Rollback a Code Migration
- ◆ Execute SQL and DMS Scripts Directly from the Change Request
- ◆ Execute SQR and Application Engine Programs during Code Migration
- ◆ Configuration Data Migration using Data Migration Workbench
- ◆ Perform Application Designer Project Builds (Create/Alter Tables, Views, and Indexes)
- ◆ Define Release Definitions to Group One or More CRs into a Release Schedule
- ◆ Perform a Release Migration to automate migration of multiple CRs

Incident Management

- ◆ Self Service Issue Reporting
- ◆ Automate Issue Assignments Based on Issue Type or Functional Area
- ◆ Configurable Email Notifications
- ◆ Send Ad-Hoc Email from an Issue
- ◆ Capture Complete History of All Issue Activities
- ◆ Add Attachments, Notes, and Hyperlinks to Issues
- ◆ Issues Integrated with Change Requests
- ◆ Activate Flexible Fields using Configuration

Change Request Tracking

- ◆ Automate CR Task Assignments Based on CR Type, Functional Area, or Role
- ◆ Configurable Email Notifications at the Task Level

- ◆ Configurable Workflow to Model Your Change Processes
- ◆ Enforce Change Controls Such Documentation, Approvals, and Test Results
- ◆ CR Task Approval Worklist Page for Approvers
- ◆ Add Attachments, Notes, and Hyperlinks to Change Requests
- ◆ Detailed Audit History of All Change Activities

Project Support

- ◆ Track Business Requirements
- ◆ Manage Project Issues, Escalations, and Approvals
- ◆ Central Document Repository
- ◆ Create and Manage Test Scripts

Online Document Form Builder

- ◆ Go Paperless with Online Document Form Builder
- ◆ Integrate Online Forms with Workflow
- ◆ No Customization Required – Forms Built Using Configuration
- ◆ Delivered Form for New User Access, New Vendor Requests
- ◆ Delivered Forms for Level of Effort, Technical Spec, Functional Spec, and Impact Analysis

Reporting and Compliance

- ◆ SOX Compliance Reports
- ◆ Management and Key Performance Indicator Reports
- ◆ Online Real-Time Issue and Change Request Inquiry
- ◆ Custom Report Builder
- ◆ Integration with PS Query
- ◆ Integrated Issue and Change Request Tracker
- ◆ Knowledge Base Search Using Key Words

Rapid Deployment

- ◆ Wizard Driven Setup Enables Application Configuration from a Single Component
- ◆ Copy Complete set of Application Codes for a New Domain from a Delivered Template Domain
- ◆ Ensure Configuration Referential Integrity and Code Dependencies
- ◆ Rapid Deployment in Days, not Months
- ◆ Leverage Existing Infrastructure
- ◆ No New Hardware Required
- ◆ No New Third-Party Software or Agents Required

Security

- ◆ Integration with PeopleSoft Security - no Need to Maintain Separate User Profiles
- ◆ Row Level Security Allows you to Control User Access at Granular Level
- ◆ Define Gated Processes
- ◆ Segregation of Duties
- ◆ Security Exception Reports
- ◆ Single Signon with Other PeopleSoft Applications
- ◆ LDAP Integration